



[windowfactoryoutlet.com](http://windowfactoryoutlet.com)

  
**THE STRONGEST**  
**LIFETIME**  
**WARRANTY**  
IN THE INDUSTRY



**VINYL WINDOW**  
**LIFETIME LIMITED WARRANTY**

DOUBLE HUNGs • SLIDERS • CASEMENTS • AWNINGS  
PICTURES • HOPPERS • BAYS & BOWS



# THE STRONGEST LIFETIME WARRANTY

## IN THE INDUSTRY

The Manufacturer warrants for all vinyl window products manufactured on or after September 1, 2016, to the original owner/occupied single family residence in which these windows were originally installed. This warranty is subject to the conditions and limitations herein listed for as long as the original owner/purchaser resides in the home. For products installed in multi family, commercial or rental property refer to the commercial applications of this warranty.

### COVERAGE:

This warranty provides to the original purchaser of Window Factory Outlet, Inc. that under normal operation, these windows will be free from defects in manufacturing and material for as long as you own and reside in the home in which Window Factory Outlet, Inc. were installed. This warranty is transferable to the next property owner. Refer to section regarding warranty transfer.



## WHAT THIS WARRANTY DOES COVER

### LIFETIME RESIDENTIAL WARRANTY VINYL

#### VINYL LIFETIME

##### THE WHITE VINYL

**COMPONENTS** are warranted as long as you own and reside in your single family home against defects such as blistering, flaking, peeling and corroding provided that the recommended cleaning practices have been followed. Factory applied exterior & INTERIOR finishes are warranted for ten (10) years from date of original product purchase against peeling, blistering or flaking. Freight & installation shall be homeowner's responsibility.

### LIFETIME RESIDENTIAL WARRANTY INSULATING GLASS UNIT

#### INSULATING GLASS UNIT LIFETIME

**THE INSULATED GLASS** is warranted against defects resulting in material obstruction of vision from film formation caused by moisture in the airspace of the sealed unit.

If condensation appears between the two pieces of glass Window Factory Outlet will furnish replacement glass without charge.

Freight and installation shall be homeowner's responsibility.

### LIFETIME RESIDENTIAL WARRANTY GLASS BREAKAGE

#### GLASS BREAKAGE WARRANTY (residential only)

If the glass of the Window Factory Outlet 200 series purchased with double strength glass breaks during the warranty period, Window Factory Outlet will replace the glass component at no charge. Freight & installation shall be homeowner's responsibility.

#### THIS LIFETIME GLASS BREAKAGE WARRANTY DOES NOT COVER THE FOLLOWING

- Breakage caused by riot, civil disorder.
- Building settlement or structural failures of walls or foundations.
- Breakage due to acts of God and severe weather events.

### LIFETIME RESIDENTIAL WARRANTY SCREEN

#### SCREEN

**THE SCREEN FRAME** is warranted against blistering, flaking, or peeling for as long as original purchaser occupies the home.

**THE FIBERGLASS SCREEN CLOTH** is warranted against insect damage, tears or accidental punctures.

If it does, Window Factory Outlet will ship a new fiberglass screen cloth. Freight & installation shall be homeowner's responsibility.

### LIFETIME RESIDENTIAL WARRANTY HARDWARE

#### HARDWARE LIFETIME

**THE HARDWARE** is warranted against defects such as peeling, flaking, or blistering for the life of the product.

Freight & installation shall be homeowner's responsibility.



#### COMMERCIAL / MULTI FAMILY RESIDENCE

Other than owner occupied single family residence the warranty will be limited to 10 years from original purchase on all material or conclusion of the original warranty which ever comes first.



#### TRANSFER OF WARRANTY

##### VINYL, GLASS SEAL FAILURE AND HARDWARE PORTION

of the warranty are transferable by the original residential homeowner to the next occupied owner of the property.

Window Factory Outlet must receive the attached form (on the back page) and a check for \$50 within 60 days after official transfer of the property. Failure to submit payment and written notice of transfer in 60 days will result in the termination of warranty coverage.

## CLAIMS PROCEDURE

**TO INITIATE A CLAIM UNDER THIS WARRANTY,** WINDOW FACTORY OUTLET must be notified in writing promptly after discovery of claimed defect, describing in detail.

- (1) Defect claimed.
- (2) Proof of date of purchase.
- (3) Proof of property ownership at date of window purchase.
- (4) Product type.
- (5) Order number and date (located on sash).
- (6) Photograph of defect

When warranty coverage is unclear, Window Factory Outlet may charge an inspection fee of \$100 for any on-site inspection. If the inspector determines the product has a defect covered by this warranty the inspection fee will be waived.

\* LOCATING YOUR  
ORDER NUMBER ON SASH



ORDER NUMBER - FIRST LINE (EXAMPLE HERE IS 98000-1)

98000-1  
Window Factory Outlet  
24.25 W x 58.375 H  
FF-PRO200-DH-TOP

5



CO\_IS\_WHITE \_O/S\_WHITE

LOCATED ON THE BOTTOM OF THE TOP SASH

LOCATED ON THE SIDE OF THE TOP OR BOTTOM SASH

8181-2-1 Window Factory Outlet 98000-1  
DH - BOTTOM - SASH

ORDER NUMBER - LAST SET OF NUMBERS ON TOP LINE

## FOR WINDOWS WARRANTY TRANSFER:

WARRANTY TRANSFER ONLY



WINDOW FACTORY OUTLET

### RESIDENTIAL WARRANTY TRANSFER APPLICATION

THIS IS NOT A WARRANTY REGISTRATION FORM - ONLY USED FOR WARRANTY TRANSFERS

New Owner: \_\_\_\_\_  
(Please Print) First Name Last Name

Original Owner: \_\_\_\_\_  
First Name Last Name

Address: \_\_\_\_\_ City, State, Zip: \_\_\_\_\_

Installation Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ Title Transfer Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

✂ Cut out & mail with \$50 check  to: **Window Factory Outlet, Inc. • 815 Smith Street • Buffalo, New York 14206**

## FOR WINDOWS REGISTRATION:

WINDOW REGISTRATION FORM



WINDOW FACTORY OUTLET

### WINDOW REGISTRATION APPLICATION

\_\_\_\_/\_\_\_\_/\_\_\_\_ Installation Date Order No. Model Number of Units Installed

Purchaser's Name (Please Print) First Name Last Name

Address Installed at Street City State Zip Code

Dealer's Information Name City

✂ Cut out & mail to within 30 days of installation: **Window Factory Outlet, Inc. • 815 Smith Street • Buffalo, New York 14206**

## **IMPORTANT LEGAL INFORMATION**

This warranty set forth is Window Factory Outlet, Inc's maximum liability for its products. Window Factory Outlet shall not be liable for special, indirect, consequential or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. Window Factory Outlet makes no other warranty or guarantee, either expressed or implied, including implied warranties of merchantable and fitness for a particular purpose to the original purchaser or any subsequent use of the product, except as expressly contained herein. In the event state law precluded exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than in the time and manner of presenting any claim thereon shall be the same as that provided in the express warranty stated herein. No distributor, dealer or representative of Window Factory Outlet has the authority to change, modify or expand this warranty. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms.



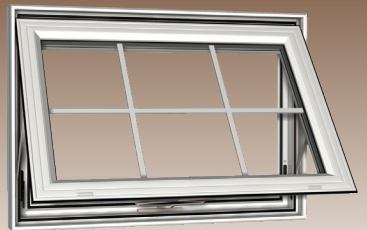
DOUBLE HUNG  
*Pro200*



SLIDERS  
*Pro220*



CASEMENT  
*Pro8100 Case & Twins*



AWNING  
*Pro8100 Awn*



**WINDOW FACTORY OUTLET**

(716) **486-2000**